



Mogul Ski World Terms and Conditions

- **PRICES AND CURRENCY ADJUSTMENT** all packages are in AUD and are subject to currency adjustments either up or down until the booking is paid in full. Any variation to the prices will be based on the rates available to Mogul Ski World at the time the deposit is paid and again on the final balance. Our exchange rate at date of deposit is only taken into account, for amount of deposit paid to the overseas supplier. Mogul Ski World may pre purchase foreign exchange to protect clients and Mogul Ski World from extreme unfavourable movements in the AUD exchange rates, this means our rate may differ to the market rate. Clients can lock in the current package cost by paying the balance amount in full at any time, based on the exchange rate set by Mogul Ski World at that time. The prices in the brochure are based on the exchange rates at 1st April 2009.
- **RESERVATIONS/DEPOSITS** A deposit of \$600 per person per week is required to confirm a reservation within 7 days of the confirmation, we cannot guarantee that the price will not alter after this time. Some hotels require a higher deposit; this will be advised at the time of booking. Mogul Ski World cannot guarantee that their quotes will not change due to an error in costs and quotes are only valid for 72 hours. Payment of the deposit must be accompanied by a signed booking form accepting the terms and conditions of Mogul Ski World. The quoted prices are for payments made by cheque, cash and direct deposit, if you would like to use a credit card please discuss it with us.
- **BALANCE OF PAYMENT** Due 8 weeks prior to departure. If you wish to protect yourself against future airfare increases or currency changes you may pay in full at the time of making the booking.
- **LATE BOOKING FEE** Bookings made within 14 days of departure will incur an extra charge of \$165 to cover communication costs, courier fees and telegraphic transfers.
- **SERVICE FEES** Some itinerary planning can take many hours and as we are very proud of the knowledge we have and the professional service we give a service fee of \$110 per file may be charged. This amount will be deducted from the total booking.
- **AMENDMENT FEES** A minimum service fee of \$55 plus any charges from the hotels or airlines will apply to each and every amendment made after the booking instructions are received and confirmed. A fee of \$110 will be charged after documentation has been issued.
- **CANCELLATION OF YOUR LAND CONTENT** Incurs a minimum charge of \$220 per person by Mogul Ski World, plus the charge made by the property, some properties will charge the full deposit paid. Cancellation within 60 days will incur additional charges or fees levied by hotels or operators and can be as high as 100%. Ski hotels apply very stringent cancellation policies especially in North America. Cancellation of airline tickets will be those charged by the airlines in accordance with government or IATA regulations plus a service fee.
- **REFUNDS** After departure from Australia no refunds can be made on used services. Refund applications must be made within 45 days of your return to Australia, a handling fee of \$55 will be charged.

- **INSURANCE** We advise you to take out Travel Insurance at the time of making your booking.
- **TOUR COSTS** Based on anticipated exchange rates & subject to currency fluctuations and/or land and air cost increases.
Please contact us before sending final payment.
- **AIR FARES** These have been quoted plus the taxes, the taxes are subject to change until the day of payment and ticketing.
Any changes in taxes is not negotiable.
- **BAGGAGE ALLOWANCE** as all airlines are different please refer to the airlines you are travelling with web sites for all details on baggage allowances and restrictions.
- **COSTS DO NOT INCLUDE** Some airport charges, passport & visa costs, beverages, meals other than specified, excess baggage, insurance, gratuities, single rooms or single travel arrangements. Additional costs caused by weather or failure of transportation services or other circumstances beyond the control of the tour operator or his principle agent are also not included, but under normal circumstances may be covered by passenger's own travel Insurance. Canadian GST is not included as international travellers are exempt.
- **RESPONSIBILITIES** Mogul Ski World in arranging and organising the tour is acting as a tour organiser. The company can't be held liable for any alterations, act or omission on the part of those supplying accommodation, coach, air, or rental car or any other services. Furthermore, the responsibilities of the air or coach carrier participating in the tour are limited as specified in their tickets, conditions of carriage & tariffs. This brochure is issued on the sole responsibility of Mogul Ski World. The airlines used so not by virtue of their endorsement of this brochure, represent themselves as contracting with any purchaser of a holiday from Mogul Ski World or as having any other legal relationship with any such purchaser. This brochure is valid from 17th May 2009 to 1st May 2010.
- **PASSPORT AND VISA** A valid passport is required and some countries require a visa which Mogul Ski World can assist with, although, the possession of these documents is solely the passenger's responsibility. It is your responsibility to give us the name as it appears on your passport for your booking or you will not be allowed to board your flight.
- **RESORT ACCOMMODATION AND INFORMATION** Every care has been taken to accurately present all the resorts, maps and accommodations offered in this brochure although descriptions have been provided as a general guide & may change. If you require further information or individual brochures please contact our office.
- **SNOW CONDITIONS** Mogul Ski World cannot be held responsible for snow conditions, holidays cannot be cancelled or amended on the basis of weather conditions.